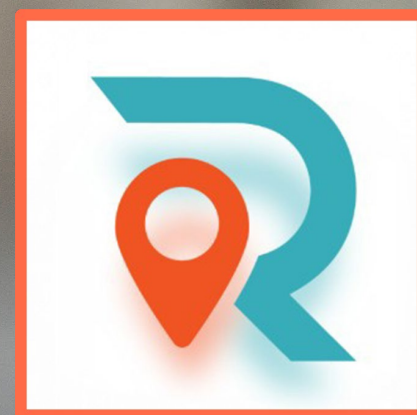
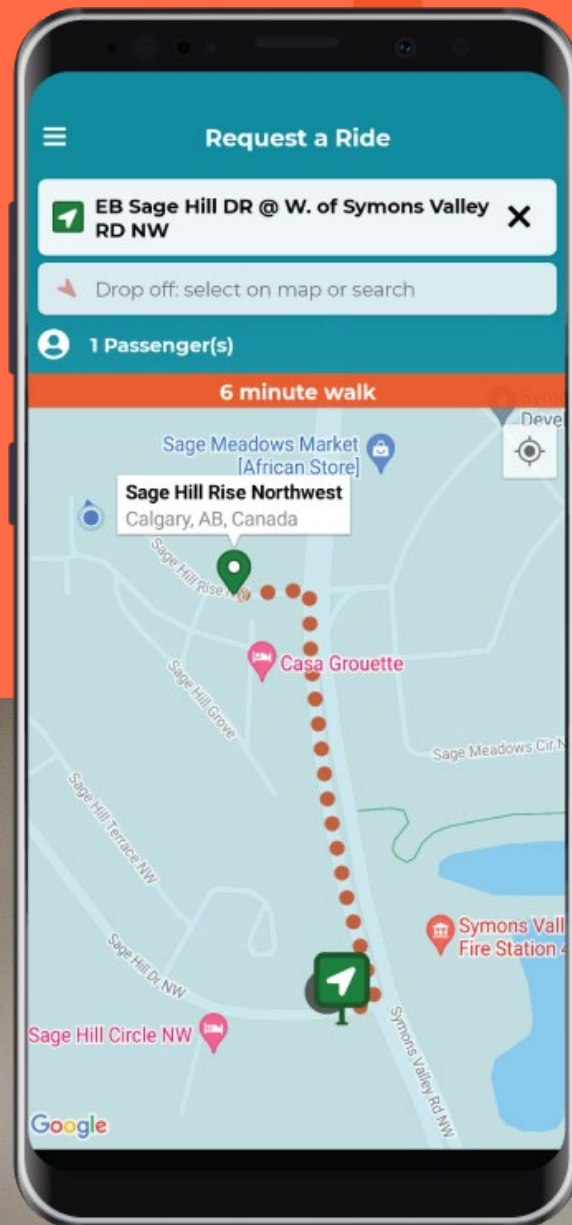


# Area Regional Transit & Rides on Demand

Book Your Rides Instantly & Get to Where You're Going Faster.

- Download the Rides on Demand app
- Available on the Google Play or the Apple App Store



Download on the  
**App Store**



GET IT ON  
**Google Play**

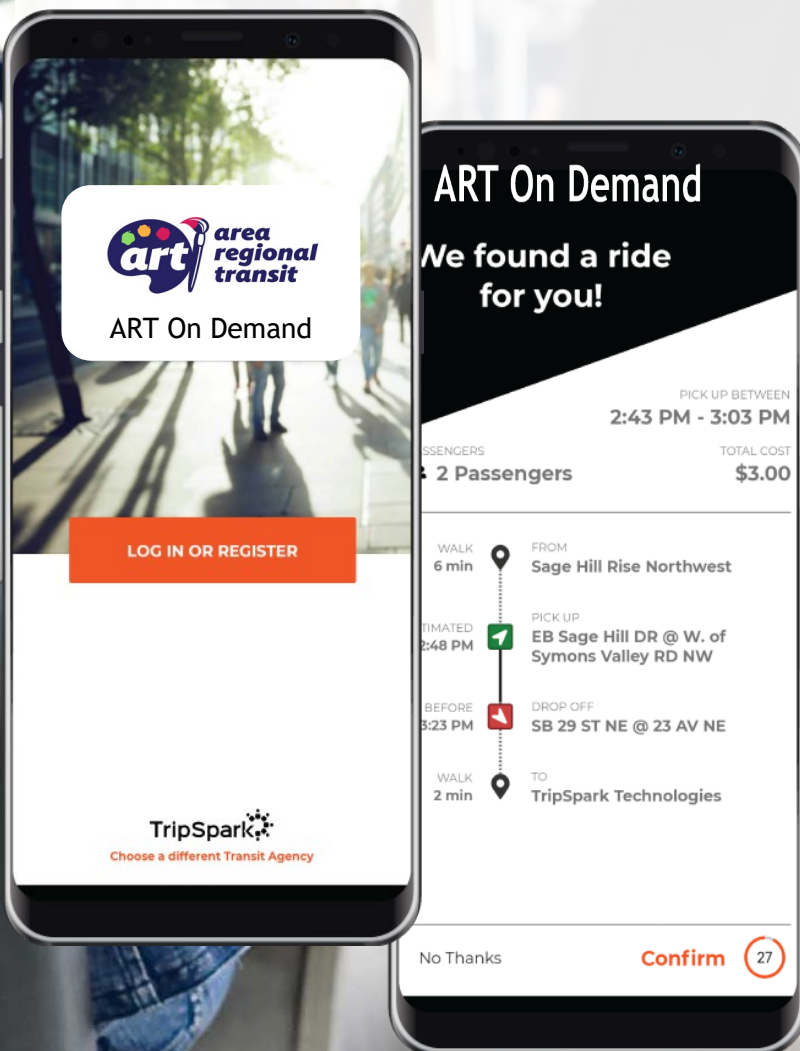
# ART On Demand

**ART On Demand** is Area Regional Transit's exciting new on-demand transportation service. It uses a real-time app for your smartphone so you can book rides instantly (or via a phone call).

While on route, **ART On Demand's** routing algorithms use real-time information to allow other people traveling in the same direction to board and essentially carpool with you. Think of it as transit ridesharing, but better! Enjoy a smooth journey, where you and other riders are picked up and dropped off in a continuous flow.

## Why use ART On Demand?

- Book your rides by app or by phone in seconds
- Register and log in with Apple or Google
- Track your vehicle on a map with GPS
- Enjoy shorter wait times



# Some Common Questions

## When and where is ART On Demand available?

You can find service information in the app and on the website: [ART On Demand a Microtransit Service | St. Lucie County, FL](#).

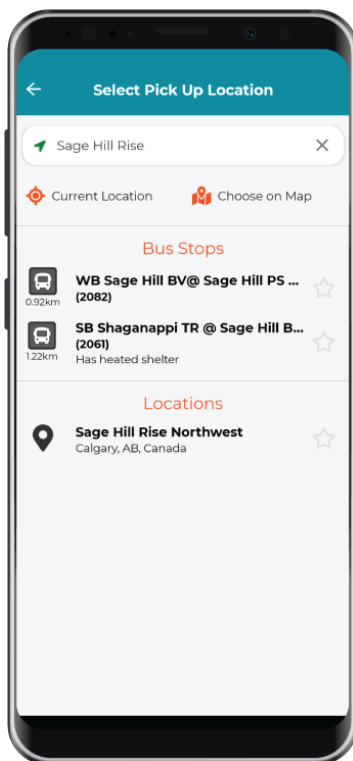
## How much does it cost to ride?

Currently, ART On Demand is a fare-free program. Additional information and updates are available on the website [ART On Demand a Microtransit Service | St. Lucie County, FL](#).

## It's Easy to Get Started

- Download the free Rides on Demand app from Google Play or the Apple App Store
- Give location permission to the app so it knows where you are
- Choose Area Regional Transit (if it hasn't already been chosen based on your location)
- Create an account, please use your legal name and a reachable email and phone number.

You are ready to book your first ride! TRY IT OUT →



## How to Book Your Ride

- Pick where you want to be picked up or dropped off on the map, choose a favorite location, or search for an address, point of interest, or bus stop location
- Add additional passengers and requirements to your ride request
- Confirm your ride
- Wait for the vehicle to arrive. You can watch your vehicle in real-time as it approaches your pickup location
- Let your driver know who you are when you board



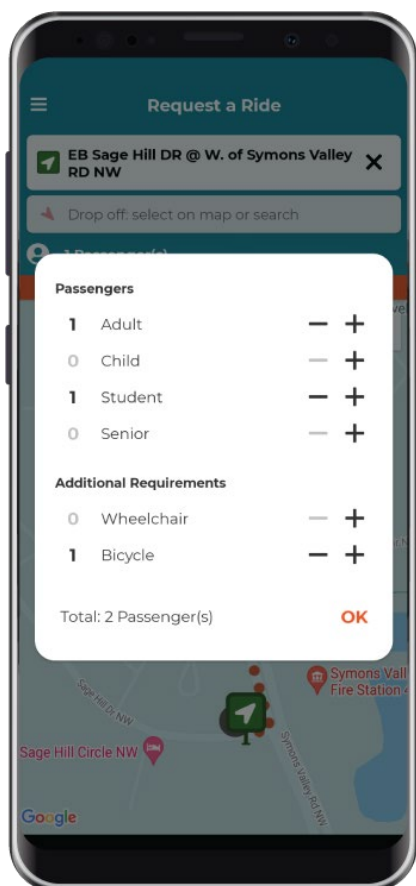
# More Questions?

## Can I book a ride without the Rides on Demand app?

Yes, call ART Transit at 772-462-1778 ext. #2 to book your ride if you don't have a mobile device.

## What if I don't have cellular data?

You can request a ride through the app if you have Wi-Fi. Provided that there is a cell phone number for your account, an SMS text will be sent, letting you know when the vehicle is on its way.



## Can I board without having pre-booked my ride?

No, to ensure service quality and safety, we cannot permit walk-on riders.

## How many people can I include in my ride request?

You can book a ride for up to 4 riders, including yourself.

## Can I cancel my ride?

Yes, you can cancel in the app right up to the point when the vehicle arrives to pick you up. However, you will incur a no-show or late cancellation notification. We encourage you to cancel your ride at least 2 hours in advance to free up capacity for other riders. Please read the ART On Demand no-show and cancellation policy: [ART No Show and Cancellation Policy](#)

## Is my ride assured?

Yes - your ride is assured once you receive the message that your ride is on the way.

## How will I know when I will be picked up?

The Rides on Demand app will let you know when and where to meet the driver. You will be able to see the pickup location on the map and walking directions will help you get to the right spot. When the vehicle is headed your way, you'll be able to see it on the map and know exactly when to meet the driver based on real-time information.

## How will I know when I will be dropped off?

When you request a ride, the app will provide the promised drop-off time before you confirm the ride. Depending on how many additional riders are picked up during your journey, you may arrive earlier than the scheduled time.

### Please don't be late!

Drivers are only able to wait 5 minutes to ensure quality service for all riders.



Download on the  
**App Store**



GET IT ON  
**Google Play**